

Classic **MERCURY HOTLINE**

Technical Support Agreement

This page covers responsibilities and liabilities of Mercury Marine in regards to pay-per-use service of technical support for non-current Mercury brand outboard engines.

Support Services

These services are for Mercury Outboard products ONLY, starting from calendar year 1939 and ending through calendar year 1979. This is an information and advice sourced service only. Referrals may be made to outside suppliers, or internally at Mercury Marine. Advice regarding accessories not manufactured by Mercury Marine will not be provided.

Mercury Marine, through its authorized Dealer's maintains a network of trained and experienced marine technicians capable of safely and efficiently resolving most Customer service issues. The act of repairing an outboard engine can involve risk of personal injury, if the work is not performed properly. Additionally, improperly serviced shift, fuel delivery, throttle and steering systems , among others, may introduce the risk of personal injury to users and passengers after the service is completed.

The advice provided through this program cannot and is not intended to provide all information necessary for an experienced person to repair an outboard engine. If at any point the Customer becomes concerned about his/ her ability to safely and correctly service the engine, Mercury Marine recommends that the Customer take the engine to an authorized Dealer to complete the repairs. A basic level of knowledge regarding engine systems is assumed. The appropriate factory authorized service manuals and publications are critical in these repairs. They are strongly recommended and available through Mercury publications at 920-929-5110 or through our website www.mercurymarine.com via Parts Express.

To the best of our knowledge and abilities, all efforts will be made to give timely and accurate information and suggestions to repair procedures to the above mentioned products.

Limitation of Liability

Mercury Marine's liability, if any is limited to a full or partial refund of the fee paid by the Customer at our own discretion, for the referenced service.

The implied warranties of merchantability and fitness for a particular purpose are expressly disclaimed. To the extent that they cannot be disclaimed, the implied warranties are limited in duration one year. Incidental and consequential damages are excluded from coverage under this warranty. Some states/ countries do not allow for the disclaimers, limitations and exclusions identified above. As a result, they may not apply to you. This warranty gives you specific legal rights, and you may also have other legal rights which may vary from state to state and/ or country to country.

